

We Need Your Help to Prevent Fraud and Abuse

Keystone First – CHIP works hard to identify and prevent fraud, waste, and abuse. But we still need all Enrollees to report possible fraud and abuse.

You can help Keystone First – CHIP find provider fraud, waste, and abuse by keeping track of:

- Who provided your health care
- When you got a health care service
- What services you received during the visit and any other tests or visits the doctor ordered
- Where the service took place

Call Keystone First – CHIP if you think the provider may have billed wrong or offered a service you didn't think you needed. Please remember, DO NOT:

- Give your ID card or numbers to anyone other than your doctor, clinic, hospital, or other health care provider
- Sign your name to a blank form
- Ask your doctor or any other health care provider for medical services, prescriptions, or supplies that you do not need
- Share your medical records with anyone other than your doctor, clinic, hospital, or other health care professional

You can also report fraud and abuse to the Department of Human Services (DHS) through any of the following:

- Call the DHS Fraud and Abuse Reporting Hotline at **1-844-DHS-TIPS (1-844-347-8477)**.
- Go to the website: **www.dhs.pa.gov**.

To report possible fraud and abuse, please call the Fraud Hotline at **1-866-833-9718 (TTY 711)**. You have the option to remain anonymous at all times.

Your managed care plan may not cover all your health care expenses. Read your Enrollee handbook carefully to determine which health care services are covered.

For the full nondiscrimination notice, go to **www.keystonefirstchip.com**.



Keystone First