

The updated 2026 Keystone First – CHIP Provider Manual is now available online.

July 16, 2026

Keystone First – CHIP is pleased to announce the availability of the 2026 Provider Manual.

Examples of updates and changes include topics such as:

- Utilization Management: Added information about the Utilization Management program and the role in prior authorization processes.
- Environmental Lead Testing: Information added discussing lead testing coverage
- Keystone First – CHIP Identification Card: Added information on where the Keystone First – CHIP ID card template can be found on the website.
- Navinet: Updated to include new functionality and enhancements.
- SIU Disputes: Added as a new section.
- The Bright Start® Maternity Program for Pregnant Enrollees: Updated program information
- Care Coordination Roles and Responsibilities: New section added

For the complete list of the 2026 manual updates and changes, and to access the manual in its entirety, visit the provider center at: www.keystonefirstchip.com → Providers → Provider manual and forms.